



## VOLUNTEER DOCENT PROGRAM

There are many ways to get involved and volunteer at the Italian American Museum of Los Angeles, both at the museum and behind the scenes.

### *Now Recruiting New Docents!*

IAML A docents support the museum's mission by enhancing the visitor's experience and promoting dialogues that deepen visitors' understanding of the history and contributions of Italian Americans and Italians in Los Angeles and the United States. Whether guiding visitors through our exhibitions, or introducing our collection to schools, IAML A docents are knowledgeable and gracious representatives of the museum who bring history to life.

- **QUALIFICATIONS:**

- Must be age 18 or older
- Strong interpersonal and communication skills
- Capable of learning new material rapidly
- Personable and outgoing
- Ability to speak comfortably before groups of people
- Bilingual preferred, but not required
- Must be able to successfully pass a criminal background check

- **RESPONSIBILITIES:**

- Interpreting the Museum's collections and exhibits for visitors
- Communicating directly with visitors, including the general public, students, and special-interest groups
- Maintaining an attitude of respect for all visitors regardless of sex, age, national origin, race, or physical abilities
- Attend training sessions as required
- Fulfill the required commitment of three days per month

- **BENEFITS:**

- 20% discount of IAML A merchandise
- Invitations to special programs and events
- Meet visitors from across the world
- Gain professional experience

Docents must attend mandatory training sessions. Required training is provisionally scheduled for Fall 2016/Winter 2017. Sessions will focus on information learning in museums, interpretive techniques, and Italian American and Italian history.

Please email the IAML A at [info@italianhall.org](mailto:info@italianhall.org) with any questions.